



## Progressive Recovery Care (PRC) Group LTD

# Child Protection Policy

Companies House Number: 15768666

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| <b>Document Title</b>  | Child Protection Policy                                                                                        |
| <b>Organisation</b>    | Progressive Recovery Care (PRC) Group LTD                                                                      |
| <b>Version</b>         | 1.0                                                                                                            |
| <b>Effective Date</b>  | June 2026                                                                                                      |
| <b>Review Date</b>     | June 2027 or sooner following significant change, incident, regulatory update or change to service model       |
| <b>Approved By</b>     | Ben Tabi Ebarebesem, Director / CQC Contact Person;<br>Geneva Tabe Nkongho, Registered Manager / Clinical Lead |
| <b>Policy Owner</b>    | Designated Safeguarding Lead / Registered Manager                                                              |
| <b>Document Status</b> | Controlled Document                                                                                            |

### 1. Policy Statement

Progressive Recovery Care (PRC) Group LTD is committed to protecting children and young people from abuse, neglect, exploitation and harm. Child protection is a core part of PRC's wider safeguarding responsibilities and applies to all children and young people using the service, as well as children connected to adults using PRC services.

PRC currently operates as a remote-only CQC registered independent mental health and neurodevelopmental service. The service supports children, young people and adults aged 4-65 through secure digital platforms and the EMIS clinical system. If PRC expands into face-to-face provision in the future, this will only take place following any required update or variation to the organisation's CQC registration and after relevant premises, health and safety, infection prevention, information governance and operational risk assessments have been completed.

### 2. Scope

This policy applies to all staff, directors, clinicians, contractors, volunteers and students. It should be read alongside the Safeguarding Adults and Children Policy.

### 3. Recognising Concerns

- Physical abuse, emotional abuse, sexual abuse and neglect.
- Online abuse, grooming, exploitation, radicalisation and harmful peer relationships.
- Domestic abuse, forced marriage, honour-based abuse and FGM.
- Self-harm, suicidal ideation and mental health deterioration.
- Concerns raised by the child, parent/carer, professional or observed during remote consultation.



#### **4. Responding to a Disclosure**

- Listen carefully and remain calm.
- Do not promise absolute confidentiality.
- Reassure the child that they have done the right thing by speaking up.
- Do not investigate or ask leading questions.
- Record the concern factually and promptly in EMIS or approved safeguarding record.
- Escalate immediately to the Designated Safeguarding Lead.

#### **5. Escalation Route**

1. If there is immediate danger, call 999.
2. Notify the DSL: Geneva Tabe Nkongho, Registered Manager / Clinical Lead.
3. If DSL is unavailable, escalate to the Director/CQC Contact Person or senior management.
4. DSL reviews the concern and contacts the relevant Local Authority Children's Safeguarding/MASH or Police where required.
5. CQC, commissioners, LADO, DBS or professional regulators will be notified where required.

#### **6. Allegations Against Staff**

Any allegation or concern about a person in a position of trust must be escalated immediately. PRC will contact the Local Authority Designated Officer (LADO) where the allegation relates to harm or risk of harm to a child. Internal action will not compromise external safeguarding enquiries.

#### **7. Remote Child Protection**

- Confirm the child's identity and location where appropriate.
- Consider whether the child can speak privately and safely.
- Be alert to signs of distress, coercion or others influencing the conversation.
- Ensure crisis and safeguarding escalation information is available.
- Document actions and decisions clearly.

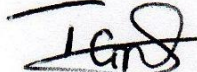
#### **8. Training, Recruitment and Review**

PRC will ensure safe recruitment, DBS checks, safeguarding training, supervision and governance review. The policy will be reviewed annually or sooner following a safeguarding incident or guidance change.



## Approval and Signatures

This policy has been approved for use within Progressive Recovery Care (PRC) Group LTD and will be reviewed in accordance with the review date or earlier if required.

| Approved by Director / CQC Contact Person                                                                                   | Approved by Registered Manager / Clinical Lead                                                                                |
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| <br>Ben Tabi Ebarebesem<br>Date: June 2026 | <br>Geneva Tabe Nkongho<br>Date: June 2026 |

## Document Control

| Version | Date      | Summary of Changes                                                                                                         | Approved By                                 |
|---------|-----------|----------------------------------------------------------------------------------------------------------------------------|---------------------------------------------|
| 1.0     | June 2026 | New policy created / updated for remote service model and future face-to-face provision subject to CQC registration update | Ben Tabi Ebarebesem;<br>Geneva Tabe Nkongho |